



Thank you for your interest in volunteering with Make-A-Wish®. Behind every Make-A-Wish experience, there are volunteers filling a multitude of roles. Their commitment is what drives Make-A-Wish and allows us to create life-changing wishes for children with critical illnesses.

HOW DO I BECOME A VOLUNTEER?

In order to provide the wish children and families with the best experience possible, we require all potential volunteers to go through an assessment before becoming an active Make-A-Wish volunteer.

Volunteer paperwork takes about two weeks to process and approve. After your paperwork is processed, you will be contacted with detailed instructions as it relates to the next steps based on the opportunities you selected. Please note, volunteer needs may vary by chapter needs.

WHY DO I NEED A BACKGROUND CHECK?

Due to the nature of our work, select volunteer positions must successfully complete a criminal background check every three years. Make-A-Wish does not employ or utilize as a volunteer any individual who has been convicted of a crime that (a) victimizes children, (b) is sexual in nature, or (c) involves violence, fraud, or significant theft. Please contact us with any questions related to past convictions and/or our background check screening process.

WHO DO I CONTACT WITH QUESTIONS?

Our team is happy to answer any questions or address any concerns that you may have.

- **Volunteer Coordinator:**
For TN/MS/NE AR- Ashleigh Rainer, (901) 692-9511 or arainer@midsouth.wish.org
For AR- Jenna Martin, (501) 492-7274 or jmartin@midsouth.wish.org
- **Make-A-Wish:** (901) 680-9474 or midsouth.wish.org

HOW DO I SUBMIT MY APPLICATION?

Please complete and submit pages two through five of this packet to our office via fax, email (midsouth@midsouth.wish.org) or mail.

Make-A-Wish Mid-South

Attn: **Ashleigh Rainer**
1780 Moriah Woods Blvd. Suite 10
Memphis, TN 38117
Fax # 901-680-0912

Attn: **Jenna Martin**
320 Executive Court, Suite 101
Little Rock, AR 72205
Fax # 501-372-1290

PRIVACY & PROTECTION OF INFORMATION

Security of information is extremely important to us. All information submitted is available to and accessed by only relevant personnel. Information is never sold or shared outside of Make-A-Wish.

Volunteer Application



All volunteer opportunities require the completion of this application, a signed Conflict of Interest and Ethics Statement and training relevant to the desired opportunity. In addition, select opportunities require a criminal background check performed every three years.

Personal Information

Title:	Name: First	Middle	Last
Nickname:			
Address: Street	City	State	Zip
County:	Birth Month:	Day:	
	I'm over the age of 18: <input type="checkbox"/> Yes <input type="checkbox"/> No		
Phone: Home	Mobile	Preferred Phone: <input type="checkbox"/> Home <input type="checkbox"/> Mobile	
Email:	I am on LinkedIn: <input type="checkbox"/> Yes <input type="checkbox"/> No		

Employment Information

Employer:	Position:		
Address: Street	City	State	Zip
Work Phone:	May we contact you at work? <input type="checkbox"/> Yes <input type="checkbox"/> No		
Would you like to <i>share the power of a wish</i> ® at work by learning more about our Wishmakers At Work® program? <input type="checkbox"/> Yes <input type="checkbox"/> No			

Emergency Contact Information

Emergency Contact:	Relationship:
Emergency Contact Phone:	

How did you hear about Make-A-Wish?

- | | |
|-------------------------------------------------------------------------------|--------------------------------------------------------|
| <input type="checkbox"/> Aware of a wish family who experienced a wish: _____ | <input type="checkbox"/> Family: _____ |
| <input type="checkbox"/> Civic organization: _____ | <input type="checkbox"/> Friend: _____ |
| <input type="checkbox"/> College/University: _____ | <input type="checkbox"/> Media/Public Relations: _____ |
| <input type="checkbox"/> Employer: _____ | <input type="checkbox"/> Other: _____ |

Professional Skills – Select those skills in which you have a professional capability.

- | | |
|------------------------------------------------------|------------------------------------------------------|
| <input type="checkbox"/> Construction / Carpentry | <input type="checkbox"/> Professional Certifications |
| <input type="checkbox"/> Entertainment Skills | <input type="checkbox"/> Scrapbooking |
| <input type="checkbox"/> Graphic Design / Art Design | <input type="checkbox"/> Writing |
| <input type="checkbox"/> Interior Decorating | <input type="checkbox"/> Other: _____ |
| <input type="checkbox"/> Photography | |

Language Skills – If you are fluent in another language, please check all that apply.

	Read	Write	Speak	Understand
American Sign Language	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Arabic	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Chinese	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
French and French Creole	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
German	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Hindi	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Italian	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Japanese	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Korean	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Polish	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Portuguese	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Russian	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Spanish	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Tagalog	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Vietnamese	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Other: _____	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

Criminal Background Check Search / Address History

Select opportunities require a criminal background check performed every three years. Our criminal background check search includes a social security number verification and search of all aliases used by the individual, as well as all records in the counties in which the individual has resided for at least seven years and in a national database. If you have lived outside of the US within the past seven years, additional checks and/or proof of clearance may be required.

I have resided in the United States for the last seven years: Yes No

In a few words, describe yourself and what motivated you to volunteer at this time in your life.

What are you looking to get out of this volunteer experience?

Volunteer Roles

- Airport Greeter – Meet and welcome wish families at the airport, assist arriving wish families with baggage and rental car arrangements or help departing wish families with check in and security.

- Office – Assist with miscellaneous projects at the office, including phone calls, wish research, mailings, etc.

- Special Events – Plan, organize and implement successful fundraising events by working on event committees, helping out on the event day and/or participating in the event.

- Translator/Interpreter – Help facilitate wish experiences for non-English-speaking families or assist with translation requests (as needed).

- Wish Granter – As a member of a wish team, wish granters meet with the family, help the wish child determine the wish and act as a liaison between Make-A-Wish staff and the wish family during the wish process. Wish granters must be a minimum of 18-years-old. Attendance at an in-depth training session is required.

I affirm that the information I have given on this form is true and correct. The information that I have provided may be verified by contacting persons or organizations named in this application, or by contacting any person or organization that may have information concerning me, or by conducting a criminal background check.

I have read and understood the various volunteer roles and am able to perform those roles in which I've applied for. I am volunteering my time for personal reasons and understand I will not be paid for my services as a volunteer and I expect no compensation. Furthermore, I understand that this application will help in determining the best fit of my skills for Make-A-Wish.

Signature: _____ **Date:** _____



Volunteer Self-Assessment

We strive to find a good fit for each volunteer and appreciate your inquiry about volunteering with Make-A-Wish. Please take a moment to evaluate your skills, talents and availability as it relates to each statement under the respective volunteer opportunity. Be completely honest with yourself throughout this assessment. If you identify additional skills/talents that you feel may fit with Make-A-Wish, please contact us to discuss.

For each statement, please use the following scale:

- | | |
|-------------------------|---------------------------|
| 5: excellent/always | 2: okay/maybe |
| 4: good/sometimes | 1: poor/never |
| 3: average/occasionally | n/a: does not apply to me |

Airport Greeter

An airport greeter will meet and welcome wish families at the airport, while easing any concerns the wish family has about navigating the airport and airline travel by making the family feel comfortable as they begin the wish experience.

Working knowledge of local airports, including ticket counters, security procedures, terminals, parking and rental car agencies.	5	4	3	2	1	n/a
Ability to lift 50 pounds.	5	4	3	2	1	n/a
Able to work independently with guidance from staff.	5	4	3	2	1	n/a
Remain calm in high-stress situations.	5	4	3	2	1	n/a
Bilingual speaking abilities. If 4 or higher, please indicate additional language fluency:	5	4	3	2	1	n/a
Flexible schedule with mostly daytime availability.	5	4	3	2	1	n/a
Able to commit to a minimum of two airport greets per year.	5	4	3	2	1	n/a

Office Volunteer

An office volunteer will assist chapter staff with miscellaneous tasks, including phone calls, wish research, data entry, filing, mailings, etc. This individual will most often perform this work during normal business hours.

Strong verbal and written communication skills.	5	4	3	2	1	n/a
Computer knowledge (i.e. Microsoft Suite).	5	4	3	2	1	n/a
Able to work independently with guidance from staff.	5	4	3	2	1	n/a
Comfortable handling repetitive tasks.	5	4	3	2	1	n/a
At ease making and receiving phone calls.	5	4	3	2	1	n/a
Available during regular business hours.	5	4	3	2	1	n/a
Able to commit to a minimum of two opportunities per year.	5	4	3	2	1	n/a

Special Events Volunteer

A special event volunteer will work alongside chapter staff to plan, organize and implement successful fundraising events at the chapter. A special event volunteer may serve on an event committee, assist with day of event needs and/or participate in the event.

Resourceful with a willingness to solicit in-kind donations.	5	4	3	2	1	n/a
Experience with event planning.	5	4	3	2	1	n/a
Flexible, yet able to remain positive in stressful situations.	5	4	3	2	1	n/a
Desire to bring new ideas and approaches to the chapter.	5	4	3	2	1	n/a
Strong verbal and written communication skills.	5	4	3	2	1	n/a
Flexible schedule, including evening and weekends.	5	4	3	2	1	n/a
Able to commit to a minimum of two events per year.	5	4	3	2	1	n/a

Wish Granter

A wish granter will meet with the wish child and family members to help determine the child's most heartfelt wish while planning special enhancements throughout the wish process. Wish granters work in teams of two alongside Make-A-Wish staff.

Experience and/or passion for children.	5	4	3	2	1	n/a
Comfortable interacting with children of varying ages.	5	4	3	2	1	n/a
Creative thinker.	5	4	3	2	1	n/a
Open minded.	5	4	3	2	1	n/a
Resourceful with a willingness to solicit in-kind donations.	5	4	3	2	1	n/a
Promptly respond to emails and return phone calls.	5	4	3	2	1	n/a
Bilingual speaking abilities. If 4 or higher, please indicate additional language fluency:	5	4	3	2	1	n/a
Flexible schedule, including daytime, evenings, weekend.	5	4	3	2	1	n/a
Willing to drive up to one hour to meet with wish families.	5	4	3	2	1	n/a
Able to commit to two wishes per year with the average wish requiring 10-15 hours of volunteer work.	5	4	3	2	1	n/a

Name: _____

If you decide that Make-A-Wish is not the best fit for you after completing the self-assessment, you may want to research other volunteer opportunities. Thank you for your interest in Make-A-Wish and your commitment to volunteering.



ANNUAL CONFLICT OF INTEREST AND ETHICS ASSURANCE STATEMENT

As an employee or volunteer of the Make-A-Wish Foundation (the "Foundation"), I have an obligation to the Foundation and the constituencies it serves to comply with the highest standards of ethical conduct. I will not commit acts contrary to those standards, and I will promptly report to appropriate Foundation representatives – either directly, or through MySafeWorkplace (a 24-hour confidential whistle-blower hotline that can be accessed at www.MySafeWorkplace.com or by calling 1-800-461-9330) – the commission of any such acts by others within the Foundation. I understand that my responsibilities include the following:

Ethics and Legal Assurance

- I will at all times: (a) perform my duties in accordance with relevant laws, regulations and Foundation policies and standards; (b) promote the attainment of the Foundation's legitimate and ethical objectives; and (c) represent the interests of all constituencies served by the Foundation and not favor special interests inside or outside the Foundation in connection with Foundation business.
- I will refrain from: (a) violating any criminal or civil law or regulation, the violation of which may reflect poorly on the Foundation; and/or (b) engaging in or supporting any activity that would discredit the Foundation.
- I will submit to a criminal background check every three years (or more frequently if required by the Foundation), and I agree to disclose at the time I execute this document and thereafter as the same may arise any official investigations of criminal activities, arrests and/or convictions involving me (other than for routine traffic offenses not involving drugs or alcohol).

Conflict Of Interest

- I will either avoid, or will promptly disclose and recuse myself from any decisions involving, any activity or practice which conflicts with, or can be perceived as conflicting with, the interests of the Foundation, including but not limited to situations where I, or a relative, friend or business acquaintance of mine, proposes to provide goods or services to the Foundation for consideration.
- I will refrain from using Foundation property or resources for personal profit or advantage, or for any purpose not related to the activities of the Foundation.
- I will refuse any personal gifts, loans, favors or other consideration of more than nominal value from any Foundation vendor, sponsor or other outside party that would influence, or could be perceived as influencing, my actions or the actions of others.

Confidentiality

- During my involvement with the Foundation and thereafter, I will maintain the confidentiality of any information regarding the Foundation, wish children and their families, donors and volunteers that has not been released publicly, unless legally obligated to do otherwise.
- I will refrain from using or appearing to use confidential information acquired in the course of my service for unethical or illegal advantage, either personally or through third parties.

I have read, understand and agree to be bound by the above standards.

Print name Signature Date